



Remote Backup Service

RBS™

From hardware failure to hurricanes, disasters never strike at a good time. Is your anti-virus software up-to-date? Are viruses undetected? We can protect against the havoc that any disaster could wreak on your system, and have you up and running again in no time. Subscribe and use Book Systems' Remote Backup Service (RBS) to recover your Atrium, Booktracks, or Concourse database after disaster occurs.

RBS is an exclusive service for Atrium, Booktracks, and Concourse customers. As a subscriber, you receive immediate benefits of security and peace of mind. Protect your investment by implementing a disaster recovery plan using RBS to store your database files off-site.

How RBS Works

Your database files are securely uploaded to a server at Book Systems. Once we receive your files, they are scanned and verified. If corrupt data or a virus is found, we notify you immediately. Necessary steps will be taken to remove virus(es) and/or repair the damaged data. Should you need help with data that is overwritten, damaged, or is missing — simply contact our Technical Support for aid in restoring your backup.



Safe Keeping

We provide secure off-site storage of backup data.



Protection and Repair

Virus scanning and basic data repair is done to insure the security of your data.



Always Accessible

Temporary ASP service is available to keep your system accessible during any emergencies.



Frequent Backups

Full backups are performed nightly with a 7 day storage rate.



Toll-Free Phone Support

Call us Monday through Friday between 7 am – 7 pm Central Time.

Protect your library from:



Fire



Flood



Ransomware



Hurricane



Tornado

For more information on Atrium or other Book Systems products, please call or visit:

www.booksys.com

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