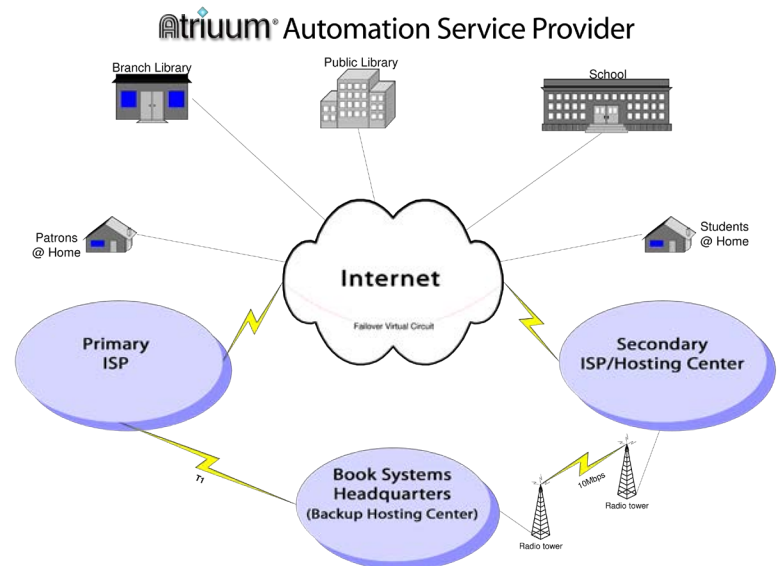# Book Systems®

Atriuum® ASP™ Hosted

Consolidate and Save Your IT Resources

Book Systems' Atriuum ASP™ enables your IT Department to consolidate and free up valuable resources that are traditionally required to maintain and manage your existing library automation solution. By using our hosted service, you'll have worry-free access to your Atriuum library system.

Whether you're looking to outsource your library resources for your school district or public library, our Atriuum ASP-hosted service will save you money! How? When you factor in the cost of purchasing a new server, hiring an IT person to maintain the server and perform updates, and the cost of storing and backing up your data, you'll immediately see the cost saving benefits of this service. No need to purchase a dedicated server for your Atriuum library system.

Our Atriuum ASP-hosted service eliminates these worries and guarantees you'll have secure 24-hour access to your system. Users of the Atriuum ASP-hosted service will receive the same features as our self-hosted Atriuum system. Atriuum includes features like circulation, cataloging, searching, inventory, custom reports, and more, which are accessed using a web browser through a secure internet connection to your hosted Atriuum site. Off-line circulation features are also included with this service. Updates and maintenance of your Atriuum ASP solution will be performed by a certified Book Systems' technician.

Atriuum® Automation Service Provider

Subscription Service
NOW Available!

FAQs about the ASP hosted version of Atriuum:

What is the benefit of an ASP hosted solution?

Atriuum ASP is environmentally controlled and maintained by Book Systems. You are given direct access to your Atriuum system via the internet. All server maintenance, backups, and upgrades are performed by Book Systems so your local IT staff can focus on other IT related tasks rather than maintaining a server for the library.

How do you integrate and connect Atriuum to our website?

Atriuum is a web-based application that runs independent from your organization's internal and/or external website. Custom links can be created to link Atriuum's OPAC to your library's website. You can also create a link on your organization's website to direct users to Atriuum's OPAC. The two sites will remain separate.

What are the major factors a library should consider when deciding whether to purchase Atriuum ASP?

Since Atriuum ASP does not run on a server local to your network, access to your system will be completely dependent upon your connectivity to the internet. A fast, reliable connection is required for Atriuum ASP. If your connectivity to the internet is slow or frequently goes down, we highly recommend purchasing our self-hosted version of Atriuum.

How often do you upgrade your software?

Atriuum ASP is updated frequently during the year to insure that you'll always have access to the most up-to-date product features and enhancements.

How do you communicate when changes are made to our Atriuum ASP site?

All Atriuum ASP maintenance is performed after hours except in critical situations. A Book Systems' Technical Support representative will contact you prior to making changes or updates to your Atriuum ASP site. A complete list of enhancements and new features added are provided via email.

Many companies are hesitant to use an ASP service because it puts their data in the hands of a third party. How are you addressing this concern?

Book Systems is committed to keeping all customer data safe and secure. Login access to your Atriuum ASP site is only provided to you and Book Systems' Technical Support department for troubleshooting purposes only. We do not make use of or give out your confidential data to anyone for any reason.

Is our Atriuum ASP site protected by a firewall?

Yes, every Atriuum ASP server is protected and we keep the core operating system updated with current security patches.

How often do you perform backups of our data and what is being done to ensure that our Atriuum ASP site stays up and running?

Full backups of your data are performed daily. Book Systems keeps backups for the last 7 days, a monthly snapshot, and a yearly snapshot that is done in July. In case of power or server failure, your Atriuum ASP is protected by natural gas generators, and redundant server technology.

Can the library continue to function during a local network outage?

Yes, you can still check items in/out while your internet is down by using the Atriuum Offline Circulation Tool. Once internet connectivity is restored, the transactions captured by the Offline Circulation Tool are easily synchronized back to Atriuum.